

Please answer a few questions to help us understand your experience of the Get Online Week event you attended today. Thank you for your help with this research.

About you

Q1. In what year were you born? (eg 1980).....

Q2. What is your ethnic group or background? (please tick one option)

- | | |
|--|---|
| <input type="checkbox"/> Arab | <input type="checkbox"/> White |
| <input type="checkbox"/> Asian / Asian British | <input type="checkbox"/> Another ethnic group |
| <input type="checkbox"/> Black / African / Caribbean / Black British | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Mixed / multiple ethnic groups | |

Q3. What is the first part of your postcode? (eg LA2 or SW14)

The event you attended

Q4. Have you visited this organisation before today?

- ☐ Yes ☐ No ☐ Not sure

Q5. How did you hear about this Get Online Week event?

- | | |
|--|--|
| <input type="checkbox"/> Saw a poster / flyer | <input type="checkbox"/> Social media |
| <input type="checkbox"/> Word of mouth - friend / family / other | <input type="checkbox"/> Other (please provide details): |
| <input type="checkbox"/> By coming in to this organisation | |

Q6. Why did you decide to attend today's event? (please tick all that apply)

- ☐ I wanted to learn how to do more online
- ☐ I wanted to know more about how to get connected to the internet
- ☐ I already get support from this organisation around using the internet
- ☐ I wanted to know what this organisation does
- ☐ Other (please provide details):.....

Q7. At today's event, did you receive any of the following support? (please tick all that apply)

- ☐ Received free SIM and / or mobile data voucher
- ☐ Registered on or used Learn My Way
- ☐ Received help with using online services
- ☐ Received information about using AI
- ☐ Received free personal device eg smartphone, tablet or laptop
- ☐ Other support with using the internet (please provide details):.....

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Your experience of today's event

Do you **agree** or **disagree** that ... (tick one option per question)



Agree



Disagree



Not sure

Q8. ... you **enjoyed** the Get Online Week event you attended today

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Q9. ... you now have more understanding of **how to get support to improve your digital skills**

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Q10. ... you now have more understanding of **how to get support to connect to the internet**

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Q11. ... you now have more understanding of **how to get support with other issues**

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The impact of the support to do more online

If you received support today, do you **agree** or **disagree** that... (tick one option per question)



Agree



Disagree



Not sure

Q12. ... you're more **confident** to do things online

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Q13. ... you feel more able to **stay safe online**

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Q14. ... you feel more able to **contact family / friends**

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Q15. ... you feel more able to find information about **your health or health services**

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Q16. ... you feel more able to manage your **money, shopping or bills**

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Q17. ... you have better options for **learning, training or employment**

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Any other feedback?

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Thank you for your help.